



**Mohamed Abbas**

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**Mohamed has over 25 years' experience in aviation within service delivery, crew scheduling and learning and development.**

**He holds a BA in Commerce, commencing his career in Egypt as a Flight Dispature for two years, Mohamed he has changed his career where he joined the cabin crew department Egypt Air, then Emirates Airline where he has spent most of his career taking different responsibilities.**

**Mohamed has eighteen years of service experience in the commercial sector of the aviation industry which has enabled him to develop a number of transferable core competences, including customer relations, training and development, communication, cultural understanding, problem solving and the ability to work under pressure.**

**Mohamed has a proven track record of leading and managing people from different cultural backgrounds within a multicultural client environment, as a Purser for Emirates Airline his core skills are utilized on a daily basis with the key objective of motivating individuals and changing teams to exceed customers' expectation.**

**As a trainer for Emirates Airline, Mohamed has gained an extensive training experience, facilitating knowledge transfer to a wide spectrum of students, from a newly appointed staff to senior cabin crew and pilots. He also has over five years of Federal Government experience in the Safety sector of the aviation industry has which enabled him to exercise a sense of responsibility towards the national Aviation Safety & Security.**

**Mohamed is currently working as an Auditing Inspector for the UAE General Civil Aviation Authority. As an Auditing Inspector, he provides regulatory oversight for the UAE aviation industry, conducting audits for the UAE operators; he also provides policy expertise on all related subjects with a recent emphasis on carriage of passengers with reduced mobility, Crew Resource management, Dispatch, Ground Operations, Ramp Safety and Flight Time Limitation.**